

Business and Professional Licensing

| Point-In-Time Snapshot of Individual & Business Licenses | |
|--|----------------|
| Profession | 7/1/2014 |
| Architects | 6,235 |
| Body Piercing & Tattooing | 1,924 |
| Combative Sports | 1,115 |
| Cosmetologists | 76,396 |
| Dealers & Manufacturers | 6,859 |
| Driver Training Schools | 1,849 |
| Engineers & Land Surveyors | 28,254 |
| For Hire Vehicles | 1,364 |
| Funeral Directors & Embalmers | 1,793 |
| Geologists | 2,302 |
| Notary Public | 74,275 |
| Private Investigators | 1,509 |
| Real Estate Appraisers | 3,007 |
| Real Estate Professionals | 34,955 |
| Security Guards | 10,854 |
| All Other Professions | 6,772 |
| Total | 259,463 |
| Type | 7/1/2014 |
| Total Individual Licenses | 227,247 |
| Total Business Licenses | 32,216 |
| Total | 259,463 |

| License Transactions FY14 Count | | |
|---------------------------------|-----------|----------|
| Activity | Originals | Renewals |
| Total Licenses | 25,302 | 107,503 |

| License Renewal by Channel | | |
|----------------------------|------------|---------|
| Channel | FY14 Count | Percent |
| Paper | 67,940 | 63% |
| Internet | 39,563 | 37% |

| Firearms Program* FY14 | |
|---|-----------|
| Activity | Count |
| Law Enforcement Inquiries to Firearms Database | 1,482,745 |
| Pistol Sales & Transfers Entered | 183,414 |
| Concealed Pistol Licenses Issued by Law Enforcement | 112,668 |
| Point-In-Time Snapshot as of 7/1/2014 | |
| Active Concealed Pistol Licenses | 461,144 |

*DOL updates and maintains the firearms database for use by law enforcement.

| Prorate & Fuel Tax Services | |
|-----------------------------|------------------|
| Activity | FY14 Count |
| Fuel Tax Business Audits | 272 |
| Prorate & Fuel Tax Licenses | 5,467 |
| Annual Fuel Tax Collected | \$ 1,265,049,084 |

| Uniform Commercial Code* FY14 Count | | | |
|---------------------------------------|----------|--------|---------|
| Activity | Internet | Paper | Total |
| Filings Processed | 65,861 | 15,987 | 81,848 |
| Searches Completed | 164,960 | 1,868 | 166,828 |
| Point-In-Time Snapshot as of 7/1/2014 | | | |
| Total Active Liens in Database | 575,652 | | |

*DOL records liens on personal property and makes information available to the public through searches.

Mission

With a strong commitment to great service, we advance public safety and consumer protection through licensing, regulation and education, and we collect revenue that supports our state's transportation system.

| Agency Facts | |
|-------------------------------------|-------|
| Driver Licensing Services Offices | 56 |
| Vehicle Agent & Sub-Agent Offices | 185 |
| Allotted Full Time Positions (FTEs) | 1,378 |

| Biennial Budget 2013-2015 | |
|---------------------------|-----------------------|
| Transportation | \$ 260 Million |
| Omnibus | \$ 42 Million |
| Total | \$ 302 Million |

| Revenue Collected - by Recipient | |
|----------------------------------|-------------------------|
| Recipient | Fiscal Year 2013* |
| WA State | \$ 2,575,381,619 |
| Federal | \$ 2,132,018 |
| Other States (IRP, IFTA) | \$ 22,933,565 |
| Local (TBD, RTA) | \$ 122,480,148 |
| Other | \$ 2,125,159 |
| Total | \$ 2,725,052,509 |

*FY revenue is not available at FY end. After it is released it is updated in the CY end publications.

Revised November 13, 2014

Prepared by the
Research & Analysis Program



DEPARTMENT OF LICENSING

Statistics At-A-Glance



Fiscal Year 2014

Proudly earning Washington's confidence every day through the highest level of service and commitment to public safety.

www.dol.wa.gov

Drivers Licensing

| Point-in-Time Snapshot of Card Holders | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Type | 6/30/2010 | 6/30/2011 | 6/30/2012 | 6/30/2013 | 6/30/2014 |
| Driver License (DL) | 5,107,766 | 5,199,733 | 5,229,665 | 5,310,411 | 5,403,959 |
| 18 years old & over | 5,041,252 | 5,132,735 | 5,164,501 | 5,246,387 | 5,342,086 |
| Intermediate (under 18) | 66,514 | 66,998 | 65,164 | 64,024 | 61,873 |
| Identification Card (ID) | 592,370 | 618,402 | 608,241 | 620,987 | 621,256 |
| Instruction Permit | 88,837 | 91,173 | 88,956 | 88,742 | 86,427 |
| Enhanced Documents | | | | | |
| Driver License (EDL) | 170,450 | 248,043 | 309,747 | 358,536 | 401,369 |
| Identification Card (EID) | 13,492 | 18,132 | 21,568 | 22,487 | 21,708 |
| Endorsements | | | | | |
| Motorcycle | 336,205 | 351,427 | 362,237 | 374,707 | 384,905 |
| Commercial (CDL) | 197,138 | 197,165 | 193,555 | 192,201 | 176,782 |
| Ignition Interlock | 6,719 | 7,014 | 5,853 | 5,684 | 5,317 |

Transactions/Count: Count of card holders or registrations issued, renewed, or replaced during the reporting year.

Point-in-Time Snapshot: Counts of all current card holders, vehicle/vessel registrations, or licenses on the date specified.

| DL & ID Renewal Transactions by Channel | | |
|---|------------|---------|
| Channel | FY14 Count | Percent |
| Office | 665,914 | 74% |
| Internet | 189,281 | 21% |
| Mail | 43,273 | 5% |

| DL Testing - FY14 Count | | |
|-------------------------|--------|---------|
| Type | LSO | DTS |
| Knowledge | 34,981 | 169,999 |
| Drive | 21,196 | 156,433 |
| Total | 56,177 | 326,432 |

| Regulating Activity | |
|--|------------|
| Action | FY14 Count |
| Hearings & Interviews Processed | 12,263 |
| Point-in-Time Snapshot as of 6/30/2014 | |
| Suspended, Revoked, or Cancelled* | 405,661 |

*Includes unlicensed and out-of-state people.

| Driver Transactions - FY14 Count | | |
|----------------------------------|-----------|----------|
| Type | Originals | Renewals |
| Driver License (DL) | 272,847 | 822,519 |
| Motorcycle | 24,537 | 64,465 |
| Commercial | 14,649 | 34,113 |
| Identification Card (ID) | 86,163 | 75,949 |
| Instruction Permit | 95,314 | 26,191 |

| Abstract of Driving Record (ADR) FY14 Requests by Channel | | |
|--|---------|---------|
| Channel | Count | Percent |
| Office | 69,984 | 28% |
| Internet | 129,160 | 52% |
| Mail | 51,250 | 20% |
| Total | 250,394 | |

NOTE: Customer transactions can be counted in multiple places. For example when they have both motorcycle and commercial endorsements, or combination plates (such as personalized on a special background).

Vehicles/Vessels Licensing

| Point-in-Time Snapshot of Currently Registered Vehicles and Vessels | | | | | |
|---|-----------|-----------|-----------|-----------|-----------|
| Type | 6/30/2010 | 6/30/2011 | 6/30/2012 | 6/30/2013 | 6/30/2014 |
| Vehicles | 6,631,069 | 6,662,056 | 6,683,325 | 6,754,543 | 6,866,213 |
| Motorcycles | 211,222 | 214,801 | 216,247 | 215,974 | 215,475 |
| Vessels | 208,766 | 245,954 | 237,172 | 236,945 | 235,107 |

| Vehicle Renewal Transactions by Channel | | |
|---|------------|---------|
| Channel | FY14 Count | Percent |
| Office/Mail | 4,849,599 | 72% |
| Internet | 1,874,674 | 28% |
| Total | 6,724,273 | |

| License Plate Transactions FY14 | |
|---------------------------------|-----------|
| Type | Count |
| Standard Background | 1,637,826 |
| Special Background | 43,603 |
| Personalized | 16,875 |
| Collector/Carriage | 14,560 |
| Disabled Parking | 8,561 |
| Other* | 3,589 |
| Total | 1,725,014 |
| Reason | Count |
| 7-Year Mandatory Replacement | 778,954 |
| Other Issuances** | 946,060 |
| Total | 1,725,014 |

| Email Renewal Notices (ERN) - FY Counts | | | | |
|---|-----------|-----------|-----------|-----------|
| Type Sent | FY 2011 | FY 2012 | FY 2013 | FY 2014 |
| Vehicle ERN* | 178,009 | 329,542 | 452,227 | 563,613 |
| Vehicle Paper Notice | 6,322,910 | 6,172,971 | 6,065,600 | 6,036,745 |
| New Enrollees | | | | |
| Vehicle | 117,774 | 217,393 | 245,084 | 275,622 |
| Vessel | 9,457 | 8,883 | 8,429 | 7,964 |
| Total | 127,231 | 226,276 | 253,513 | 283,586 |

| Vehicle Title Transactions | |
|----------------------------|------------|
| Type | FY14 Count |
| New to WA | 652,697 |
| Transfers | 1,004,394 |
| Modifications | 188,046 |
| Duplicates | 30,403 |
| Total | 1,875,540 |

| Vehicle Permit Transactions | |
|-----------------------------|------------|
| Type | FY14 Count |
| Trip | 134,651 |
| Dealer | 444,079 |
| Transit | 49,087 |
| Other* | 2,477 |
| Total | 630,294 |

*Farm; Military; Special Fuel; Off Road; Snowmobiles; 30, 60, 90 Day.

*Exempt, etc.

**New/first, replaced, lost, stolen, broken, etc.

*Became available November 2009. Vessels do not have a paper option.